

Trive South Africa (Pty) Ltd COOKIE POLICY 2022

INTRODUCTION

- 1.1. Welcome to the Website of Trive South Africa (Pty) Ltd, registration number 2005/011130/07 ("we", "us") which is currently accessible at:trive.co.za(this/our "Website").
- 1.2. To find out more about the Company please go to our About page available at: www.tive.co.za
- 1.3. This Cookie Policy ("this Policy") explains what cookies are, how we use cookies and the extent to which third-parties that we may partner with, may use cookies on this Website.
- 1.4. This Policy furthermore aims to explain the choices that you have regarding cookies, as well as other relevant and important information about cookies for your attention.
- 1.5. Kindly take note that this Policy may be updated from time to time and that we will post the latest version on this Website. Therefore, please ensure that you regularly refer to the updated version of this Policy.
- 1.6. This Policy applies to all the web pages related to our website and is subject to and should be read together with our <u>Privacy Policy</u>, and our website <u>Terms and Conditions of Use.</u>

2. COOKIES

- 2.1. A cookie is in essence a small amount of data generated by a website and saved by your web browser. The main purpose of a cookie is to remember certain information about you. Cookies are also used to ensure that websites function properly and store user preferences if and when needed.
- 2.2. In the context of this Policy, a cookie refers to a file that is stored on your hard drive and which contains information about the preferences that you may have expressed during previous visits to the Website.
- 2.3. This Website may use cookie and tracking technology depending on the features offered.
- 2.4. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to this Website, and understanding how visitors use this Website.
- 2.5. Cookies can enable us to customize this Website to ensure an optimal experience for our users.

- 2.6. Personal information cannot be collected via cookies and other tracking technology; however, if you have previously provided or exposed personally identifiable information, cookies may be tied to such information. Please refer to our <u>Privacy Policy</u> for more information in this regard.
- 2.7. Cookies help us to personalise your online experience. Most web browsers automatically accept cookies, however, you may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies.
- 2.8. If you refuse to accept cookies by activating the above-mentioned setting on your web browser, you may not be able to access certain parts of this Website. In the event that you either reject or decline cookies, you are hereby expressly informed that you might not be able to fully experience the interactive features of this Website.
- 2.9. Unless you have adjusted your browser setting so that it will refuse cookies, our system will automatically issue cookies when you visit this Website. If you accept a cookie or fail to deny the use of cookies, you agree that we may use your information collected using cookies.

3. EXTERNAL LINKS

- 3.1. In addition to our own cookies, we may also use various third-parties cookies to report usage statistics of this Website or to deliver advertisements by means of this Website.
- 3.2. This Website may contain links to other third-party websites (including without limitation, social media platforms, appointment scheduling and/or live chat assistance options) operated by parties other than us ("Third-Party Websites"), and over which we have no control. You are advised to use caution and discretion when searching or accessing such Third-Party Websites or clicking on any Third-Party Website links.
- 3.3. Kindly take note that if you select to visit any Third-Party Website, you may be subject to such Third-Party Website's terms and conditions and/or other policies, which are not under our control or responsibility as Third-Party Website's function independent and separate from us.
- 3.4. Users should evaluate the security and trustworthiness of any Third-Party Website before disclosing any personal Information to them.
- 3.5. Kindly be aware that the Company is not responsible for the privacy practices or content of Third-Party Websites in any manner whatsoever. We do not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to third parties of any of your personal information.

4. CONTACT US

We welcome your comments and questions regarding this Policy. Kindly direct any comments and questions to us via our Contact Us Page.